

# **Casal Collection & Casal Outdoors**

## **TERMS AND CONDITIONS**

### **Shipping**

Mad4Cabinetry offers delivery service with our suppliers' fleet of trucks. We deliver within the local area of our suppliers' flagship facilities for a minimum charge. Deliveries are curbside only. Job site deliveries are available upon request for a minimal fee.

Refused orders will be charged a re-delivery fee of \$125.00.

### **Expedited Service**

If you need an order faster than our published lead times, we can expedite your order based on style and availability for an additional surcharge. Please ask your Mad4Cabinetry customer service rep about it.

### **Returns**

Mad4Cabinetry will not accept returns.

### **Damages**

If a cabinet arrives damaged, a replacement will be issued through our Replacement Department. For us to send out the replacement at no charge, you must provide pictures of the damages and your sales order or PO number. Mad4Cabinetry will not process the claim for damaged cabinets after 15 days of delivery.

### **Exchanges**

Orders which have been processed and scheduled for production cannot be changed or canceled.

Exchanged cabinets cannot be swapped; you will be required to pay in full.

Shipping/Delivery charges will not be credited for any exchanges. For us to send out the exchanged cabinets, please provide the original sales order or PO number and the cabinets needed.

## **LIMITED LIFETIME WARRANTY**

Mad4Cabinetry warrants to the original purchaser that all Casal Collection products will be free from defects in material and craft under regular use for five years from purchase. Please note: Natural variations in wood grain or color may cause your cabinet to not precisely match the original sample or be exactly the same as one another. These variations are due to the natural characteristics of wood grain and color.

Additionally, the characteristic of wood is to expand and contract over time. Hairline cracks and finish stress lines may become visible on painted or stained mitered doors or wooden joints and are not considered a defect. During this period, Mad4Cabinetry will repair or replace, at our discretion, any cabinet or component that proves to be defective in material and craft under proper installation and regular use.

This warranty does not apply to any damages caused by accidents, misuse, or improper handling or cleaning of the cabinetry. This warranty will not cover cabinetry stored or placed in a humid environment.

This warranty does not apply to cabinetry that has been altered, modified, improperly installed, or serviced by any unauthorized service agency.

This warranty is limited to replacing defective parts only and does not include service, labor, or transportation charges related to the removal or installation of the defective or replacement parts.

This warranty does not apply to any products used with the cabinetry, such as countertops, appliances, or plumbing fixtures. Repair or replacement is subject to the current product offerings of styles and construction of Casal Collection at that time.

If a warranty claim is filed after a product becomes unavailable, Mad4Cabinetry will replace that part with a part of the same or similar style

based on availability. No dealer, agent, contractor, or installer has any right to change or extend the above warranty. These warranty statements are the only expressed warrants extended by Mad4Cabinetry in lieu of any other warranties; this warranty shall constitute the entire liability of Mad4Cabinetry.